

Privacy Policy

At Star City Pet Pros, your privacy is important to us. This Privacy Policy outlines how we collect, use, and protect your personal information when you use our website and services.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, address, phone number, email, and service preferences when you fill out our forms or interact with our website.
- **Payment Information:** We do not currently process payments online, but any payment information you provide on-site is handled securely.
- **Usage Data:** Information about your interaction with our site, such as IP address, browser type, and pages visited.

2. How We Use Your Information

We use your information to:

- Provide and manage the services you request.
- Communicate with you about appointments, services, promotions, or updates.
- Improve our website and service offerings.
- Ensure the safety and efficiency of our operations.

3. Sharing Your Information

We do not sell, trade, or rent your personal information. We may share your information with third-party service providers only when necessary to fulfill a service (e.g., booking systems, email marketing platforms) and only under confidentiality agreements.

4. Data Security

We implement appropriate security measures to protect your information. While we strive to protect your data, no method of transmission over the internet is 100% secure.

5. Cookies and Tracking

Our website may use cookies to enhance your experience. You can modify your browser settings to disable cookies if preferred.

6. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those sites.

7. Your Rights

You may request to access, update, or delete your personal information by contacting us at starcitypetpros@gmail.com.

8. Policy Updates

We may update this Privacy Policy from time to time. All changes will be posted on this page with a revised "Effective Date."

9. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Star City Pet Pros

Email: starcitypetpros@gmail.com

Phone: (540) 278-4295

Effective Date: May 25, 2025